

### **Energize Delaware Programs**



Empowerment Grant – The Empowerment Grant recently conducted site visits for funded programs. The Empowerment Team visited Delaware Interfaith Power and Light where the team saw the creation of Interior Storm Windows (ISW) from the Windows of Hope Program. The team toured a veteran's home who is a recipient of the Insulated Skirting for Manufactured Homes with Sussex County Habitat for Humanity and the Refrigerator Replacement Program with the three Habitat for Humanity affiliates. Sustaining our program will be done by the creation of the Energy Equity Fund. The official launch will be October 4<sup>th</sup> at 3:30PM at a location TBD. Additionally, we are reviewing renewal applications from 2020 funding cycle and considering enhancing those projects. For more information, please visit our website, "Like" us on Facebook, and Follow us on Instagram and Twitter, www.empowergrantde.org

<u>Virtual Energy Assessments</u> - The virtual energy assessment program, available through the Energize Delaware Website had 124 visitors to the site during this reporting period with a conversion rate of almost 30%. Those who visited the site stayed for more than 7 minutes. 296 clients have visited the virtual assessment website since January 2021. We are cross promoting this program with of our other programs to increase traffic to the site.



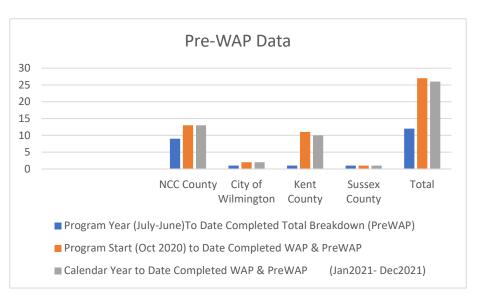
Online Marketplace Program - By the end of August, 263 Households have benefited from the Online Marketplace. Each

month, online marketplace welcomes over a thousand visits. 945 LED lamps have been sold and 395 Smart Thermostats have also been sold. We launched 7 rounds of Market Campaigns from May to August, and more have been planned for the rest of 2021. We also came

Month	Market Campaign Promotion Offer Details
Sept.	Sept. 20 – Oct. 11: \$50 off NLT, \$30 off Nest Thermostat
	Sept. 22 – 28: 50% off Flood LEDs
Oct.	Oct. 4 – 7: \$20 off ecobee3, \$30 off STwVC
	Oct. 6 – 12: 50% off APS
Nov.	Nov. 15 – 30: \$70 off NLT, \$30 off NT, \$30 off ecobee3, \$50 off STwVC, Emerson TBD
	Nov. 24 – 30: 75% off Standard LEDs
Dec.	Dec. 15 – 21: 50% off Standard LEDs, 50% off Water Savers
	Dec. 15 – Jan. 3: \$30 off NT, \$20 off ecobee3, \$30 off STwVC, Emerson TBD

across one fraud purchase. Fortunately, it's stopped in time and no harm was realized. We did improve our validation of customers because of the issue. <a href="mailto:Energize Delaware (energizedelawaremarketplace.com">Energize Delaware (energizedelawaremarketplace.com</a>)

Pre-WAP Program The Energy Coordinating Agency (ECA) is working to deliver Pre-WAP services in Delaware. There have been 66 clients enrolled in Pre-WAP this calendar year and 26 have gone on to complete WAP services as well. Pre-WAP work has been slow due to staffing shortages. ECA is working with their staff to increase production and complete more projects. ECA has several contractors lined up statewide to deliver services, and they are reaching out to other contractors to assess interest in delivering Pre-WAP services. Habitat for Humanity will be working with ECA to deliver and coordinate Pre-WAP services, to include homes in the City of Wilmington. (Note City of Wilmington is not included in NCC total in Chart.)





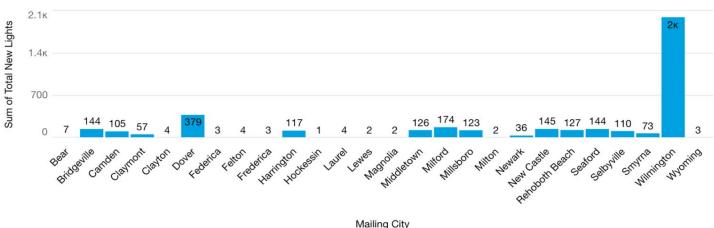


ZeMod – We now have four families that have purchased and moved into their ZeMod homes. Ms. Smith moved into her ZeMod home in May. This was the last model we had in Knoll Acres. We have several families in the pipeline interested in a ZeMod home. We will continue to evaluate the obstacles of this program and look for ways to improve current offerings. USDA is still over a year behind on their loan application reviews. The Greenwood development has encountered some issues with the permitting approvals and MHDC is working through them. Utility PV interconnections have been completed for three of the four homes. VEIC and MHDC visited all four ZeMod homes and families, reviewed equipment operation, maintenance and addressed any concerns the homeowners had in August. Energy Savings data is being collected, analyzed by VEIC, and entered in the Energy Orbit Energy Savings Database. Photo is Ms. Smith at the closing table with keys to her new ZeMod home.

<u>COVID-19 Utility Relief Fund</u> – Catholic Charities delivers the COVID-19 Utility Relief fund on our behalf. Participation in this program has remained steady over the past few months; however, in May, over \$7,200 was provided to cover utility bills. Energize Delaware funding helps clients affected by COVID that fall between gaps in funding from other programs. The funds are paid directly to the utility provider to assist with past due bills and avoid utility service disconnection. Water utilities are also included in this effort. To date, 220 clients have been assisted from this fund with \$92,470 remaining.

<u>Lights On–Delaware Strong</u> – Installation of energy efficient lights is continuing statewide. The Lights On team is working with civic organizations, property management organizations, and local officials. The program has completed over 2,580 in FY 21. We are working to get the energy savings data entered in Energy Orbit. HELP Initiative staff is expanding this program into other communities. Chart below shows new LED Lighting Measures installed by city in FY 21. *Photo of HELP Initiative staff, representatives from the Brandywine HOA in Wilmington and Senator Coons' Senior Director for Community Affairs, JJ Francis.* 





Affordable Multifamily Housing Program – New Ecology, Inc., (NEI) continues working with clients on various phases of building assessments, upgrade designs, review of RFPs, submitted proposals, and construction phases for clients with completed audits. Energy assessment site visits were completed for Hollybrook Farms Apartments in Laurel, Colonial Court Bldg. D and Cynwyd Club in Wilmington. Lighting, heat pumps, air sealing and insulation are some of the projects being completed at Carrington Way (Newark), Lafayette Court (Wilmington), Elizabeth Cornish Landing (Bridgeville) and 515 N.



West Street in Wilmington. New construction projects awarded last year by DSHA through LIHTCs, are moving forward and at various stages of completion. Projects awarded this year are Diamond Court in Harrington, Betts Commons in Millsboro, and Frazier Apartments in Smyrna. There was some slow-down of projects due to COVID and virtual site visits for pre-bid meetings are being incorporated as needed. Two more projects are expected to close in FY 22 for the DSHA Construction Loan partnership program. *Photos below taken at Quaker Arts construction loan project.* 



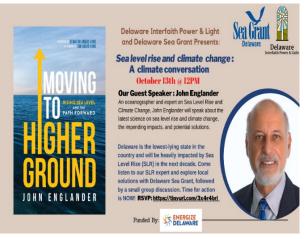




Energy Assessments for Non-Profits – The offer of free energy assessments for non-profit organizations will continue through the end of December 2021 to assist with COVID economic relief. 23 energy assessments and 7 follow-up surveys have been completed this year. Assessment reports were delivered to Temple Beth EL, Aetna Fire Station, Elizabeth Murphey School, Calvary Baptist Church, Episcopal St Andrews Church, Food Bank of DE, Milford Public Library, Harrington Public Library, and New Castle Senior Center. We have reached out to the clients regarding the new EEIF Web application portal info and our low-interest loan offerings after the reports were delivered. LED T8 tubes donated by Phillips Lighting are still being installed by UD students during the assessments. As part of the Program Impact Evaluation, DNV, the contractor hired for the evaluation, surveyed 13 organizations and conducted 5 site visits across DE.

**Faith Efficiencies** – Assessment fees for faith-based organizations have been waived through the end of December 2021 to encourage program participation and help with economic recovery. Participation has increased as a result. Seven assessments were completed between May and August. Virtual Home Performance presentations are being coordinated with participating faith organizations. Earth Care/Energy & Climate Displays for houses of worship are being coordinated for some organizations that are providing in person worship services. Lisa Locke retired in July, and Shweta Arya is the new Executive Director for Delaware Interfaith Power & Light. *Photo of St. James Episcopal Church, Newport, Delaware.* 





<u>Climate Conversations</u> – Coordination continues with various organizations interested in hosting Climate Conversations. Division of

Libraries - July 28 & Aug. 25-Book discussions How to Give up Plastic and Last Child in the Woods. Aug. 17, Newark Multiple Congregations Event. Several events are scheduled for September & October and being promoted on Instagram and Facebook. September 30-The En-Roads Climate Workshop-Simulator Virtual Climate Conversation. For additional information on



climate conversations contact Shweta.arya@delawareipl.org



<u>Farm Program</u> – EnSave, our program partner, is working with applicants for



incentives and technical assistance. Approved efficiency measures include lighting, radiant heaters, building envelope and ventilation. EnSave is working with applicants to maximize funding resources through the

Audits complete to date	71
Technical Assistance Reports Completed to date	26
Incentives Paid last fiscal year (July 2021 -June 2021)	\$285,370
Number of incentive payments to date	68
Approved Incentives for projects in process	\$148,119

Energize Delaware Farm Program and the NRCS EQIP and RCPP programs to leverage additional resources and install more projects. A total of 37 loan applications have been completed and submitted through the program, totaling over \$9.1 Million in projects. August report not yet received.

<u>Pathways to Green Schools Program</u> – A Sustainability Tour was held at Mt. Cuba Center on June 24 with 13 attendees. Mt. Cuba is designing a zero-energy greenhouse, reducing waste onsite and reducing the use of fossil fuels. The fall workshop will be virtual on October 5. School recruitment is underway for this program year. Data from the energy audits and follow-up implementation reports is being uploaded into the Energy Orbit Energy Savings Database. Resources. - <u>Pathways Resources document</u> *Photo is the Pathways Sustainability Tour at Mt. Cuba Center.* 



Home Energy Counseling & Check-up HEC<sup>2</sup> - In-home checkups continue to be offered with over 154 completed in FY 21. A partnership has been formed with Habitat for Humanity to start delivering these services by all three County Habitat organizations. HELP Initiative is delivering services for this program. In August, we hosted an in-person partner brunch to welcome new partners and review program process, goals and share successes. We hosted two Energy Counseling popup locations at Goodwill in Newark and Dover where we also gave away the LED Light bulbs through the Delmarva Power Partnership. Social media posts featuring energy counseling over the phone and weekly Facebook Live workshops continue Thursdays at 2 pm. These offerings have been well received and so far, to date, *the team completed 26 Live Tapings with over 14.5K views!* 

#### Facebook Live Workshop Schedule

Title	Topic	Air Date	Live Viewers	Current Views	Marketing Boost
MAY					
Beat the Heat	Summer Cooling Asst	5/6/21	17	283	No
Think Efficiency	Efficiency Smart	5/13/21	11	440	Yes
Solar At Home	Residential Solar	5/20/21	22	1.1K	Yes
Saving This Summer	Summer Efficiency Tips	5/27/21	13	75	No
JUNE					
Assistance to Stay Cool	Summer Resources	6/10/21	14	532	Yes
JULY					
New & Improved	Updates at Energize DE	7/1/21	10	577	Yes
Energy Star 101	Energy Star presentation	7/15/21	12	441	Yes
AUGUST					
LIHEAP Time	Low Income Home Energy Asst Program	8/5/21	11	660	Yes
Save Your Septic	Tips for septic system	8/13/21	8	472	Yes
Farms Can Save Too	Farm Program	8/19/21	12	450	Yes



HEC2 - In Home Assessments													
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Totals
FY19								0	1	5	2	4	12
FY20	9	61	37	35	26	48	42	77	15	0	0	0	350
FY21	0	2	12	14	18	17	19	12	10	13	21	16	154
FY22	16												16
FY23													-
FY24													-
FY25													-
					HEC2 - W	orkshop Pa	rticipants						
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Totals
FY19									19	0	11	52	82
FY20	0	0	13	0	70	10	12	12	25	0	0	0	142
FY21	0	0	0	0	19	9	22	16	12	146	34	15	273
FY22	15												15
FY23													-
FY24													-
FY25													-



Home Performance with ENERGY STAR Program —Program activity is increasing each month. Reduced energy assessment fees at 50% are available through the end of this calendar year (December 31, 2021). Increased incentives for some measures to assist with the economic recovery for contractors are also available through December 2021. We now have 86 contractors enrolled in the program, and we continue to get interest from new contractors to join. The updated contractor scorecard with the new scores is posted on the website.

The Best Practices Working Group (BPWG) met in May and August to discuss any issues contractors may be experiencing in the field. There is an equipment shortage on some

HVAC equipment and lead times are sometimes 3 months out. We also had a virtual "all hands" meeting for our participating contractors at the end of May. Site inspections for QA/QC are done virtually and in person inspections are increasing. We will continue to monitor the program and adjust as needed. We have had a banner year for energy assessments



which will likely lead to an all-time high for completed jobs. We participated in several outreach events recently—Book Bag Giveaway – Back to school event with First State Community Action Agency and Smyrna at Night where we gave out LED Light Bulbs in partnership with Delmarva Power. To date, over 2,500 LED Light bulbs have been distributed through the Delmarva-Energize Delaware LED Light Bulb Distribution Partnership.

Charts below, provided by Franklin Energy, show a comparison of Assessments and Jobs in the program year over year.

	HPwES - Assessments												
Totals	June	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
85	27	25	15	17	1								FY14
540	53	40	59	69	67	60	57	46	47	17	9	16	FY15
793	109	94	78	58	53	70	40	61	90	64	42	34	FY16
1,462	203	172	135	108	95	124	105	114	76	100	111	119	FY17
1,841	189	329	0	176	187	0	97	182	190	160	160	171	FY18
1,035	167	130	108	108	78	67	69	51	92	25	79	61	FY19
1,411	121	80	92	245	74	119	95	85	111	76	127	186	FY20
2,465	298	254	341	202	155	102	309	95	236	90	169	214	FY21
											269	127	FY22
						s	PwES - Jol	Н					
Totals	June	May	Apr	Mar	Feb	Jan	Dec	Nov	Oct	Sept	Aug	July	
26	7	6	9	4	0	0	0	0	0	0	0	0	FY14
197	21	24	27	27	32	15	12	11	2	10	12	4	FY15
260	16	26	25	32	34	20	24	24	20	18	7	14	FY16
833	164	110	76	76	62	82	57	58	43	31	34	40	FY17
1,553	89	175	120	113	37	0	133	220	159	180	181	146	FY18
743	106	64	46	57	34	81	46	45	12	153	54	45	FY19
1,078	89	76	147	51	115	60	69	121	81	114	33	122	FY20
1,457	81	134	105	178	138	106	143	143	109	95	93	132	FY21



## **Energize Delaware Loan Programs:**

Residential Solar Loan Program – To date, 343 loan applications have been submitted; 17 applications were rejected due to credit score or debt to income ratio and eight were withdrawn. This program has approved loans totaling \$4,988,091; loans totaling \$4,597,467 have completed their projects and moved into repayment status, and 25 projects totaling \$390,625 are under construction. Thirteen loans missed payments in August with five of those being the first missed payment which could be late in the mail. All have been contacted to discuss payment status. 53 loans have been repaid in full. Data has been entered in Energy Orbit Energy Savings Database. 33 loan applications were submitted May to August 2021.

Residential Energy Efficiency Loan Program – To date, 150 loan applications have been submitted totaling \$1,311,129; 105 have been completed and paid to contractors totaling \$1,272,517 and 2 are under construction totaling \$34,737. 41 applications were rejected due to high debt to income ratio or poor credit standing, and one was withdrawn. Five loan payments were outstanding for August, three of these were first missed payment, two customers missed several payments and 26 loans have been repaid in full. Activity on the energy efficiency loan program has started to increase with 16 applications from May to August; however, 9 of these were rejected. This program is being tracked in the Energy Orbit Energy Savings Database in conjunction with the Home Performance with ENERGY STAR Program.

<u>Low-Interest Commercial Loan Program</u> – The total amount of this loan portfolio is \$45,417,121. Seventy-nine loans are in repayment status totaling \$36,929,795 and 2 projects are under construction totaling \$699,211. The pipeline table below shows the loans applications that are not yet closed.

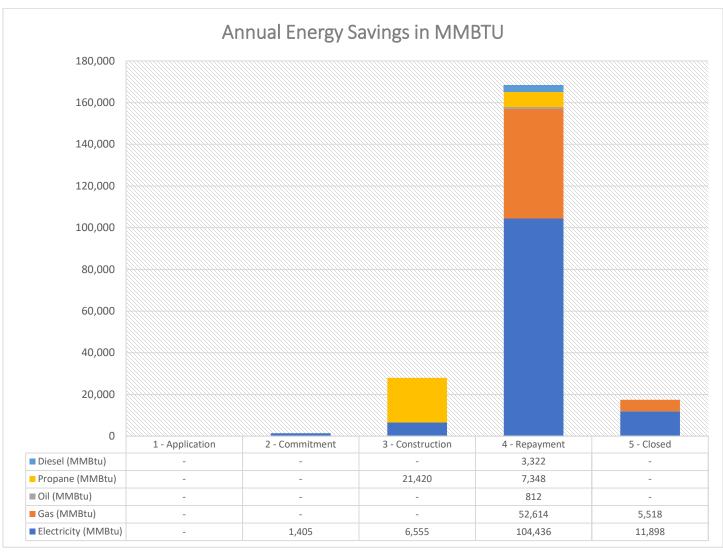
Borrower	Status	Application Date	Loan Amount	Category
Two Paws Farm	Reactivated – Loan Doc Preparing	3/13/20	\$186,009.00	RE
Wilkens Farm	Commitment Extended	3/13/20	\$194,900.00	RE
Tatnall School	3 - Construction	11/2/20	\$237,081	EE
Hy-Point Dairy - Hydrogen	Preparing Loan Doc	2/25/2021	\$700,000.00	RE
Wilmington Skater Club	3 - Construction	2/1/2021	\$343,000.00	EE
Marshall Manor	Preparing Loan Doc	2/3/2021	\$219,027.00	EE & RE
Four M Investment	2 - Commitment	2/3/2021	\$72,288.00	EE
Easy Speak, LLC	Preparing Loan Doc	2/26/21	\$192,900.00	EE & RE
Country Rest Home	Loan Committee Approved	5/16/2021	\$1,562,028.00	RE

Data below is from our Loan Tracking Spreadsheet and reflects data from the Commercial Loan Program.









# **DESEU Program Activity Report [January 2021 – Aug 2021]**



Energy Savings Data from New Completed Projects Current Calendar Year									
Program	Annual Energy Savings	Lifetime Energy Savings	Gross Annual Energy Savings (MMBTU)	Gross Lifetime Energy Savings (MMBTU)	Annual Greenhouse Gas Emissions Avoided Metrics Tons				
Home Performance	\$ 290,393	\$ 5,227,074	7,400.26	133,204	709				
Home Energy Counseling & Checkup	\$ 7,111	\$ 127,998	211.64	3,809	28				
Revolving Loan	\$155,668	\$ 2,802,024	1,388	24,984	-				
Energy Audit for Non-Profit	\$91,344	\$ 1,644,192	4,053.94	72,970	387.14				
Farm Program	-	1	-	-	-				
Residential Solar Loan	\$ 83,651	\$ 1,505,718	2,360	42,460	349.40				
Lights-On	\$ 9,860	\$ 177,480	278.21	5,008	41.18				

Potential Savings Found through Energy Audit Current Calendar Year									
Program	Annual Energy Savings	Lifetime Energy Savings	Gross Annual Energy Savings (MMBTU)	Gross Lifetime Energy Savings (MMBTU)	Annual Greenhouse Gas Emissions Avoided Metrics Tons				
Energy Audits for Non-Profit	\$ 242,305	\$ 2,058,282	4,768	85,824	519.96				
Pathway to Green Schools	\$971	\$17,478	82.64	1,487.52	7.29				
Faith Efficiencies	\$ 6,542	\$ 117,756	263.9	4750.2	29.91				
Farm Program	\$ 11,441	\$205,938	848.6	15,274.8	52.32				
Affordable Multifamily Program	\$ 15,900	\$286,200	-	-	-				

Note: Lifetime energy savings is calculated as 18 years of annual energy savings. Average retail rate for residential electricity in DE is \$0.1205. Residential Solar Loan and Lights-on Annual Energy Savings (\$) refers to the annual solar generation income, calculated with the residential electricity rate. Residential Solar Loan and Lights-on Gross Annual Energy Savings (MMBTU) is calculated based on the kWh of solar generation. Lights-on GHG Emission= Electricity\_CO2\_Factor+Electricity\_SO2\_Factor+Electricity NOx Factor)